**TITAN E-MAIL**

Titan e-mail is the official means of communication of the Financial Aid Office. Check your Titan e-mail regularly for important information regarding your financial aid.

**myEFSC**

You can access financial aid information via myEFSC in two ways:

1. Login to my.easternflorida.edu and click on the Message Center icon. This will show you which documents the Financial Aid Office is requesting.
2. Login to my.easternflorida.edu and click on Titan Web. Then click on Financial Aid Services.

**ACCEPTING YOUR FINANCIAL AID OFFER**

- Login into my.easternflorida.edu using your Titan email and password
- Click on Titan Web
- Click on Financial Aid Services
- Click on Offer
- Click on Financial Aid by Aid Year
- Select the appropriate Aid Year
- Click on the Accept Offer tab near the top of the page
- Choose Accept/Decline from the drop-down menu next to the offer.
- Click Submit

**CHECKING YOUR Satisfactory Academic Progress (SAP) STATUS:**

- Login into my.easternflorida.edu using your Titan email and password
- Click on Titan Web
- Click on Financial Aid Services
- Click on Eligibility
- Click on Academic Progress
- Your SAP status will appear with the term that your SAP status was last reviewed.
- If your status is any other than Making Progress speak with a Financial Aid Specialist to make sure you understand your status and eligibility for financial aid.

**DOCUMENT UPLOAD TOOL**

The Financial Aid Document Upload Tool within myEFSC is the fastest and most secure method of submitting documents. Log in to myEFSC and look for the Financial Aid Forms & Upload section. The Financial Aid Document Upload Tool link lets you quickly upload scanned documents. Printers and scanners are available in EFSC’s open computer labs and libraries.

**EFSC FINANCIAL AID OFFICE**

finaid@easternflorida.edu
321-433-7339
easternflorida.edu/go/aid

**COCOA CAMPUS**

Bldg 11, Room 204
Mon-Thu: 8 a.m. - 7 p.m.

**PALM BAY CAMPUS**

Bldg 1, Room 117
Mon-Thu: 8 a.m. - 7 p.m.

**MELBOURNE CAMPUS**

Bldg 1, Room 137
Mon-Thu: 8 a.m. - 7 p.m.

**TITUSVILLE CAMPUS**

Bldg 3, Room 125
Mon-Wed: 8 a.m. - 5:30 p.m.
Thur: 8 a.m. - 7 p.m.

**RESOURCE NUMBERS & WEBSITES**

Florida Department of Education & Bright Futures
• 1-888-827-2004
• www.floridastudentfinancialaid.org

Florida Prepaid College Plans
• 1-800-552-4723
• www.myfloridaprepaid.com

Federal Student Aid Ombudsman Group
• 1-877-557-2575
• studentaid.gov/feedback-ombudsman/disputes/prepare

Federal Student Aid — U.S. Department of Education
• 1-800-4FED-AID/1-800-433-3243
• www.studentaid.gov

Free Application for Federal Student Aid (FAFSA)
• 1-800-4FED-AID/1-800-433-3243
• www.fafsa.gov

Internal Revenue Service (IRS) - Tax Transcripts
• 1-800-829-1040
• www.irs.gov/transcript

Managing Federal Student Loans
• 1-800-433-3243
• studentaid.gov/h/manage-loans

Payment Plan – Nelnet
• 1-800-609-8056
• www.MyCollegePaymentPlan.com/efsc

Refunds - Disbursements by BMTX, Inc.
• 1-877-327-9515
• www.bankmobiledisbursements.com/refundchoices

Scholarships
• easternflorida.edu/go/scholarships
COMPLETING THE FAFSA
Your Free Application for Federal Student Aid (FAFSA) needs to be completed each academic year. Apply as early as possible!
• You are strongly encouraged to submit the FAFSA in advance of the Priority Deadlines published at easternflorida.edu/go/fadeadlines.
• You must create an FSA ID to electronically sign the FAFSA. If you are a dependent student, your parent must also create an FSA ID to electronically sign the FAFSA.
• Go to www.fafsa.gov. Login or create your FSA ID.
• Use of the IRS Data Retrieval Tool (DRT) on the FAFSA is highly recommended. This allows you and your parent (if you are a dependent student) to transfer tax data directly from the IRS website into the FAFSA. To use the DRT on the FAFSA:
  ❖ Under the Financial Information section, select the option that states that you (the student or parent) have Already Completed your taxes. If you are eligible to use this tool, you will see the LINK TO IRS box.
  ❖ You will be connected to the IRS website and need to fill in the requested information. Be sure to enter your information exactly as it appears on your tax return. Click Submit. If successful, your tax information will display. Check the first box under Transfer my Tax Information into the FAFSA Form and then click Transfer Now. Your session with the IRS will close and your information will be transferred into the FAFSA.
• Print or save your confirmation page upon submission.
• EFSC’s school code is 001470.
• You may call the U.S. Department of Education at 1-800-4-FED-AID/1-800-433-3243 for free FAFSA assistance.

VERIFICATION
• You will be notified by EFSC if you are selected for the federal verification process. This process requires EFSC to verify information you reported on your FAFSA.
• The verification process requires submission of EFSC’s verification worksheet and copies of tax returns or tax return transcripts (if you did not use the IRS DRT).
• Some students also need to submit an IRS Verification of Non-Filing from the IRS for either themselves or their parents. Apply early to allow time to obtain this documentation if needed.

BOOK VOUCHERS
• Book vouchers enable you to purchase books before your aid disburse for any anticipated refund.
• Go to easternflorida.edu/go/bookvoucher for the book voucher dates for each part-of-term and more details.

TYPES OF FINANCIAL AID
GRANTS – Grants are a type of gift aid based on financial need.
• Pell Grant – federal grant for high need students
• Federal Supplemental Educational Opportunity Grant (SEOG) – federal grant for the neediest students
• Florida Student Assistance Grant (FSAG) – state grant for students receiving Pell grants; awarded on a first-come, first-serve basis
• First Generation Matching Grant (FGMG) – a state grant for first generation students; funding is very limited

SCHOLARSHIPS – Scholarships are a type of gift aid based on academic merit or special talent.
• Florida Bright Futures – state scholarship for students who meet GPA, test score, and volunteer requirements; must apply online at www.floridastudentfinancialaid.org by no later than August 31 following your high school graduation.
• EFSC Foundation Scholarships – scholarships provided through the generosity of EFSC donors; apply online each year by the published deadlines by clicking on the Titan Scholarships icon in myEFSC
• Outside Scholarships – students are encouraged to apply for scholarships from outside sources; visit EFSC’s financial aid webpage for lists of scholarship agencies

LOANS – Loans are a type of self-help. Loans must be repaid.
• Federal Direct Student Loans – these may be offered in your financial aid package, but you will need to accept them on your Titan Web account if you choose to borrow; you must complete Entrance Loan Counseling and sign the Master Promissory Note (MPN) at www.studentaid.gov in order to borrow. Students must be enrolled in a minimum of 6 credit hours for Federal Loan eligibility.
• Direct Subsidized Loan – need-based loan; interest does not accrue while you are enrolled in at least six credit hours
• Direct Unsubsidized Loan – non-need-based loan; interest accrues upon disbursement
• Federal Direct PLUS Loan – loan for parents of dependent students only; parent must apply and be credit-approved at www.studentaid.gov
• Private Loan – students apply with a private lender or bank; students may need a credit-worthy cosigner; EFSC does not have a preferred lender list

WORK-STUDY – Work-study is a type of self-help based on need.
• Students must be hired into a work-study position and are paid every two weeks based on their hourly rate and the hours worked.
• Students must be enrolled in a minimum of 6 credit hours.
• Funding is limited – apply early!
• See easternflorida.edu/go/workstudy for full details.

APPLY BY THE DEADLINES!

ABBREVIATED FINANCIAL AID POLICIES*

COURSES IN PROGRAM OF STUDY
Only courses required for your declared program of study at EFSC are counted when determining your enrollment levels for financial aid. Please see an academic advisor or refer to myGPS if you have questions about whether or not courses are required for your program of study.

SATISFACTORY ACADEMIC PROGRESS (SAP) POLICY
Per federal regulations, students must maintain satisfactory academic progress (SAP). Three requirements must be met:
1. Minimum Cumulative GPA of 2.0
2. Minimum Completion Ratio of 67%
3. Maximum Time Frame
• Students must successfully complete their coursework within 150% of the credit hours needed for their current degree program.
• For example, a 60 credit hour program needs to be completed within 90 attempted credit hours.

Students who fail to meet SAP standards may receive aid for one semester on a Warning status. Students who fail to meet the minimum standards at the end of the Warning semester become ineligible to receive aid. An appeal process is available for students who become ineligible for not meeting the SAP standards.

DEVELOPMENTAL COURSEWORK POLICY
Developmental coursework does not count toward degree requirements but these courses are included in the Minimum Cumulative GPA and Minimum Completion Ratio measurements for SAP. A maximum of 30 Developmental hours may be included when determining enrollment statuses for financial aid.

REPEAT COURSEWORK POLICY
Federal financial aid will pay for only one repeat of a previously passed course. “D” is a passing grade for financial aid purposes.

WITHDRAWALS
Students who withdraw from all classes or stop attending all classes may have to repay a portion of federal student aid disbursed. Students who stop attending class after completing a part of term may also be subject to a return of federal funds. Bright Futures students have to repay scholarship funds for withdrawn classes. Withdrawing from classes can also negatively impact your Minimum Completion Ratio for SAP.

*See the current EFSC Catalog and easternflorida.edu for more detailed information on financial aid policies.