

TITAN E-MAIL

Titan e-mail is the official means of communication of the Office of Financial Aid. Check your Titan e-mail regularly for important information regarding your financial aid.

myEFSC

You can access financial aid information via *myEFSC* in two ways:

1. Login to my.easternflorida.edu and click on the *Message Center* icon. This will show you which documents the Office of Financial Aid is requesting.
2. Login to my.easterflorida.edu and click on *Titan Web*. Then click on *Financial Aid Services*.

CHECKING YOUR FINANCIAL AID AWARD

- Login into my.easternflorida.edu using your B number and PIN
- Click on *Titan Web*
- Click on *Financial Aid Services*
- Click on *Awards*
- Click on *Award by Aid Year*
- Select the appropriate *Aid Year*
- Click *Submit*

CHECKING YOUR SATISFACTORY ACADEMIC PROGRESS (SAP) STATUS:

- Login into my.easternflorida.edu using your B number and PIN
- Click on *Titan Web*
- Click on *Financial Aid Services*
- Click on *Eligibility*
- Click on *Academic Progress*
- Your SAP status will appear with the term that your SAP status was last reviewed.
- If your status is any other than *Making Progress* speak with a Financial Aid Specialist to make sure you understand your status and eligibility for financial aid.

DOCUMENT DROPBOX

The Student Document Dropbox is the fastest and most secure method of submitting documents. Log in to *myEFSC* to upload scanned documents via the Student Document Dropbox. Printers and scanners are available in EFSC's open computer labs and libraries.

EFSC OFFICE OF FINANCIAL AID

finaid@easternflorida.edu

321-433-7339

www.easternflorida.edu/go/aid

COCOA CAMPUS
Bldg 11, Room 209
Mon-Thur: 8 a.m. to 7 p.m.

MELBOURNE CAMPUS
Bldg 1, Room 137
Mon-Thur: 8 a.m. to 7 p.m.

PALM BAY CAMPUS
Bldg 1, Room 117
Mon-Thur: 8 a.m. to 7 p.m.

TITUSVILLE CAMPUS
Bldg 3, Room 125
Mon-Wed: 8 a.m. to 5:30 p.m.
Thur: 8 a.m. to 7 p.m.

RESOURCE NUMBERS & WEBSITES

Florida Department of Education & Bright Futures

- 1-888-827-2004
- www.floridastudentfinancialaid.org

Florida Prepaid College Plans

- 1-800-552-4723
- www.myfloridaprepaid.com

Federal Student Aid Ombudsman Group

- 1-877-557-2575
- www.studentaid.gov/repay-loans/disputes/prepare

Federal Student Aid – U.S. Department of Education

- 1-800-4FED-AID/1-800-433-3243
- www.studentaid.ed.gov

Free Application for Federal Student Aid (FAFSA)

- 1-800-4FED-AID/1-800-433-3243
- www.fafsa.gov

Internal Revenue Service (IRS) - Tax Transcripts

- 1-800-829-1040
- www.irs.gov/transcript

National Student Loan Data System (NSLDS)

- 1-800-433-3243
- www.nsls.ed.gov – view loan & grant history

Payment Plan – Nelnet

- 1-800-609-8056
- www.MyCollegePaymentPlan.com/efsc

Refunds – Bank Mobile (formerly Higher One)

- 1-877-405-5449
- www.efscard.com

Selective Service

- 1-888-655-1825
- www.sss.gov

TITAN Financial Aid Fast Facts



Eastern Florida
STATE COLLEGE

COMPLETING THE FAFSA

Your Free Application for Federal Student Aid (FAFSA) needs to be completed each academic year. Apply as early as possible!

- Log in at www.fafsa.gov
- EFSC's school code is **001470**
- Use of the IRS Data Retrieval Tool (DRT) on the FAFSA is **highly recommended**. This allows you and your parent (if you are a dependent student) to transfer tax data directly from the IRS website into the FAFSA. To use the DRT on the FAFSA:
 - ❖ Under the **Financial Information** section, select the option that states that you (the student or parent) have **Already Completed** your taxes. Five options will appear to help you decipher whether or not you will be able to use the IRS Data Retrieval Tool. If you are eligible to use this tool, you will see the **LINK TO IRS** box.
 - ❖ You will be connected to the IRS website and need to fill in the requested information. Be sure to enter your information **exactly** as it appears on your tax return. Click **Submit**. If successful, your tax information will display. Check the first box under **Transfer my Tax Information to the FAFSA** and then click **Transfer Now**. Your session with the IRS will close and your information will be transferred into the FAFSA.
- Print or save your confirmation page upon submission.
- You must create an **FSA ID** to electronically sign the FAFSA. If you are a dependent student, your parent must also create an FSA ID to electronically sign the FAFSA.
- You may call the U.S. Department of Education at 1-800-4-FED-AID/1-800-433-3243 for free FAFSA assistance.

VERIFICATION

- You will be notified by EFSC if you are selected for the federal verification process.
- This process requires EFSC to verify information you reported on your FAFSA.
- The verification process requires submission of EFSC's verification worksheet and tax transcripts.
 - ❖ The verification worksheets are available on EFSC's website and the Office of Financial Aid on each campus.
 - ❖ The IRS Data Retrieval Tool (DRT) on the FAFSA will suffice for tax information requested (see above).
 - ❖ If you are ineligible or otherwise choose not to utilize the DRT, you will be required to obtain a tax return transcript. To request a tax transcript from the IRS:
 - Go to www.irs.gov/transcript OR
 - Call 1-800-829-1040

TYPES OF FINANCIAL AID

GRANTS – Grants are a type of gift aid based on financial need.

- **Pell Grant** – federal grant for high need students
- **Federal Supplemental Educational Opportunity Grant (SEOG)** – federal grant for the neediest students
- **Florida Student Assistance Grant (FSAG)** – state grant for students receiving Pell grants; awarded on a first-come, first-serve basis
- **First Generation Matching Grant (FGMG)** – a state grant for first generation students; funding is very limited

SCHOLARSHIPS – Scholarships are a type of gift aid based on academic merit or special talent.

- **Florida Bright Futures** – state scholarship for students who meet GPA, test score, and volunteer requirements; must apply online at www.floridastudentfinancialaid.org by no later than August 31 following your high school graduation
- **EFSC Titan Advantage** – institutional scholarship to supplement **Bright Futures Florida Academic Scholarships** by paying remaining tuition and mandatory fees (*effective 2016-17*)
- **EFSC Foundation Scholarships** – scholarships provided through the generosity of EFSC donors; apply online each year by the published deadlines by clicking on the **Titan Scholarships** icon in myEFSC
- **Outside Scholarships** – students are encouraged to apply for scholarships from outside sources; visit EFSC's financial aid webpage for lists of scholarship agencies

LOANS – Loans are a type of self-help. Loans must be repaid.

- **Federal Direct Student Loans** – these may be offered in your financial aid package, but you will need to accept them on your Titan Web account if you choose to borrow; you must complete Entrance Loan Counseling and sign the Master Promissory Note (MPN) at www.studentloans.gov in order to borrow
 - ❖ **Direct Subsidized Loan** – need-based loan; interest does not accrue while you are enrolled in at least six credit hours
 - ❖ **Direct Unsubsidized Loan** – non-need-based loan; interest accrues upon disbursement
- **Federal Direct PLUS Loan** – loan for parents of dependent students only; parent must apply and be credit-approved at www.studentloans.gov
- **Private Loan** – students apply with a private lender or bank; students may need a credit-worthy cosigner; EFSC does not have a preferred lender list

WORK-STUDY – Work-study is a type of self-help based on need.

- Work-study is employment offered to needy students.
- See your campus Provost's Office if you are interested in on-campus employment.

ABBREVIATED FINANCIAL AID POLICIES*

COURSES IN PROGRAM OF STUDY

Only courses **required** for your declared program of study at EFSC are eligible for financial aid. Please see an academic advisor or refer to *myGPS* if you have questions about whether or not courses are required for your program of study.

SATISFACTORY ACADEMIC PROGRESS (SAP) POLICY

Per federal regulations, students must maintain satisfactory academic progress (SAP). Three requirements must be met:

- 1) Minimum Cumulative GPA of 2.0
- 2) Minimum Completion Ratio of 67%
 - Completion Ratio = Cumulative Passed Hours / Cumulative Attempted Hours
 - Courses with grades of "I", "N", "U", or "W" are included in attempted credit hours but are not included in passed credit hours.
- 3) Maximum Time Frame
 - Students must successfully complete their coursework within 150% of the credit hours needed for their current degree program.
 - For example, a 60 credit hour program needs to be completed within 90 attempted credit hours.

Students who fail to meet SAP standards may receive aid for one semester on a Warning status. Students who fail to meet the minimum standards at the end of the Warning semester become ineligible to receive aid. An appeal process is available for students who become ineligible for not meeting the SAP standards.

DEVELOPMENTAL & EAP COURSEWORK POLICY

Developmental and English for Academic Purposes (EAP) coursework does not count toward degree requirements but these courses are included in the Minimum Cumulative GPA, Minimum Completion Ratio, and Maximum Time Frame measurements for SAP. Only 30 hours of developmental and EAP hours can be funded with financial aid.

REPEAT COURSEWORK POLICY

Federal financial aid will pay for only one repeat of a previously passed course. "D" is a passing grade for financial aid purposes

WITHDRAWALS

Students who withdraw from all classes or stop attending all classes may have to repay a portion of federal student aid disbursed. Students who stop attending class after completing a part of term may also be subject to a return of federal funds. Bright Futures students have to repay scholarship funds for withdrawn classes. Withdrawing from classes can also negatively impact your Minimum Completion Ratio for SAP.

*See the current EFSC Catalog and www.easternflorida.edu/go/aid for more detailed information on financial aid policies.